



Prodigy Warranty

911 Direct Manufacturing, LLC Warranty Information For Furniture Consoles

911 Direct Manufacturing LLC (hereinafter called 911 Direct), 2419 Fleischmann Road Suite 4 Tallahassee FL; gives the following written warranty for each new unit of product manufactured and sold in USA or outside USA by 911 Direct (hereinafter referred to as the "Product").

911 Direct warrants to the original retail purchaser only, that the product is free, under normal use and maintenance, from any defect in material and workmanship subject to the terms and conditions set out below.

LIFETIME LIMITED WARRANTY

If any defect should be found in the following parts or components during the periods as set out below from the date of delivery to the original retail purchaser, the defective part or component will be repaired or replaced at 911 Direct's discretion with a new part or component of the 911 Direct equivalent, at no cost to the original retail purchaser for the part or component.

<u>Part or Component</u>	<u>Warranty Period</u>
Mechanical Height Adjustable and Plastic Laminated Components	7 Years
Electrical Components	7 Years

911 Direct reserves the right to inspect any part or component alleged to be defective and so repair or replace the defective part only after acknowledging that such defect is due to faulty material or workmanship at the time of manufacture.

THIS WARRANTY DOES NOT COVER:

- a) the product if it has been tampered with, adjusted, altered, or repaired by any person other than 911 Direct or a service facility authorized by 911 Direct to render such service;
- b) any repairs required as a result of defects caused by misuse, abusive operation, negligence, accident, improper use and/or insufficient care;
- c) any repairs required as a result of damage caused during transit, storage, or installation, or damage caused by environmental conditions;
- d) normal wear and tear, as determined by 911 Direct;
- e) materials or special orders specified or required by the original retail purchaser that are not standard 911 Direct materials or design; or with the exception of those parts or components listed on this page, any parts or components, howsoever attached or incorporated in the product, manufactured by any other manufacturer.

ENTIRE WRITTEN WARRANTY

This warranty constitutes the only and the entire written warranty given by 911 Direct for the product and no authorized 911 Direct representative, dealer, or their agents or employees are authorized to extend or enlarge this warranty on behalf of 911 Direct by any written or oral statement or advertisement.

DISCLAIMER OF LIABILITY

To the extent permitted by law, 911 Direct disclaims any liability whatsoever for losses, costs, expenses, liabilities, injuries and damages, including use of or loss of the product, inconvenience

and commercial loss, whether Direct or indirect, incidental or consequential, arising out of or related to the use or sale of the product.

TO OBTAIN WARRANTY SERVICE

To present a claim under this warranty, the original retail purchaser must advise 911 Direct, in writing, citing the product, date of delivery and alleged defect. Prior to any warranty service being undertaken, written authorization must be obtained from 911 Direct.

The product will be inspected;

- a) by 911 Direct or an authorized service representative on site;
- b) at 911Direct's request, and at the original retail customer's expense, at the 911 Direct factory. If the product is found to be defective, it will be repaired or replaced pursuant to the terms of this warranty and the product will be shipped to the customer at 911 Direct's expense.

Made in the USA